



WSDOT Public Transportation Plan update community-based organization interview guide

Organization name: _____ **Date:** _____ **Region:** _____

As we update the plan, we want to hear from people with all kinds of different backgrounds, and lived experiences, and we want to get the perspectives of people from all over the state. We especially want to hear from those who can benefit most from a more effective public transportation system. How can we best reach the people you serve?

What are some ways we can make it easier for people to give us feedback?

What languages should we be prepared to conduct outreach in to get feedback from the people in your community?

Washington State recently made it possible to provide compensation for people who take the time to participate in engagement efforts. What form of compensation do you think will work best for people? How do you think that we can best value people's time and expertise?

We would love to partner with you to reach out to and get feedback from the people you serve. What can we do to make that work for you and your organization? What would you see that looking like? What kinds of things should we avoid?

What concerns have you shared with WSDOT in past that we should keep in mind as we work with you or talk to people in your communities?

As I mentioned before, the Public Transportation Plan is a guide to people making decisions about public transportation. What do you think is important for decision makers to hear?

Is there anything else we should be thinking of as we plan our engagement?

Are there any **other** organizations or contacts that you think we should speak to?